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|  | Tianna  Hernandez |

6000 E Reno Ave, 314, Midwest City, OK 73110, 4058861241, tiannahernandez390@gmail.com

**Professional Summary**

Dedicated food service team member with progressive experience in communication and team-oriented settings. Manage all aspects of order taking, payment processing, and food preparation. Keep team members effective, on-task, and productive with creative, motivational approaches.

Reliable and punctual Senior Food Service Worker successfully handles fast-paced food service and customer satisfaction work. Proven willingness to take on any task to support the team and help the business succeed. Offers strong leadership and time management abilities.

As a positive and upbeat Senior Food Service Worker, I bring expertise in managing supplies, preparing food, and meeting financial targets. I maintain strict food and supply use policies to minimize waste, thereby ensuring a cost-effective operation. My effective leadership skills motivate employees and maximize customer satisfaction, instilling confidence in the business's financial success.

Talented Senior Food Service Worker skilled at completing daily assignments and contributing to team success. Always willing to take on any task. Adapts quickly to new needs and company policies.

As a dedicated food service industry professional, I have demonstrated strengths in customer service, time management, and trend tracking. I excel at troubleshooting problems and building successful solutions, which reassures potential employers of my strong problem-solving skills. My excellent verbal and written communication skills, coupled with a strong background in cultivating positive relationships and exceeding goals, further enhance my value to any team.

As a motivated Senior Food Service Worker, I am skilled at meeting customer needs with expert customer support. I have a proven track record of staying on top of demands in fast-paced environments, effectively using slow periods to prepare for peak times. I maintain organized, clean, and safe work areas with diligent attention to important details, demonstrating my adaptability and resilience in any situation.

**Skills**

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| * Food preparation | * Cash register counting | * Employee training |
| * Time management | * Microsoft Word | * Written communication |
| * Task prioritization | * Google Drive | * Multitasking |

**Experience**

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| Senior Food Service Worker  Braums Ice Cream and Dairy Store | Oklahoma City, OK, United States | March 2017 - Current |

* Increased profits with special menu offerings, seasonal changes, and advertised promotions.
* Secured money and prevented losses with effective register controls and careful cash handling.
* Enhanced customer satisfaction by training employees in service strategies and improving engagement.
* Focused food service team with clear objectives, cautious monitoring, and consistent leadership.
* Assisted language-impaired and upset customers with sales and service needs.
* Helped team handle high-volume work by prioritizing tasks and organizing supplies.
* Boosted efficiency by keeping work areas clean, tidy, and debris-free.
* Collaborated with team members to meet daily demands and handle challenging projects.
* Enhanced customer satisfaction with fast, knowledgeable service of company policies and good food service.
* Monitored employees and guests to prevent theft or destruction of property.

**Education**

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| Highschool Diploma  Northwest Classen Highschool, Oklahoma City, Oklahoma, United States | May 2020 |

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| Associates Business Management  Rose State College, Del City, Oklahoma | May 2021 |